

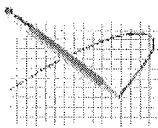
Masaaki  
Murata/E/TMC0@TMC0  
03/27/2007 02:37 AM

To Fukunori Ito/E/TMC0@TMC0  
cc Hiroyuki Okawa/O/TMC0@TMC0, Jim  
Wimmer/TMS/Toyota@Toyota,  
Kenzo\_Nishiwaki@toyota.com, Mariko  
Momen/E/TMC0@TMC0, Masashi Wada/E/TMC0@TMC0,  
Michael Collinworth/TMS/Toyota@TOYOTA, Mitsunori  
Sasano/O/TMC0@TMC0, Shigeyuki  
Tomizuka/TMS/Toyota@Toyota, Shin  
Adachi/E/TMC0@TMC0, William de  
Manincor/TMS/Toyota@Toyota, Yutaka  
Atsumi/E/TMC0@TMC0, Takashi Yoshie/E/TMC0@TMC0  
bcc

Subject Re: ES350 Rubber floor mat issue

Tomizuka-san  
This is Murata writing  
Addition to Ito-san's mail, I don't understand why TMS has to do special campaign for this.  
In engineering standpoint, we have no reason to be criticize. If we do some action, US government might  
misunderstand as if Toyota did some wrong doing.  
They request action not only for ES350 but also others.  
We CAD must receive false accusation and bear a huge load of debt.  
Please take account of this very carefully.  
Best regards  
Murata

Fukunori Ito



Fukunori Ito

2007/03/27 17:56

cc: Michael Collinworth/TMS/Toyota@TOYOTA@TMCE, Shigeyuki  
Tomizuka/TMS/Toyota@Toyota@TMCE  
William de Manincor/TMS/Toyota@Toyota@TMCE, Jim  
Wimmer/TMS/Toyota@Toyota@TMCE,  
Kenzo\_Nishiwaki@toyota.com, Yutaka Atsumi/E/TMC0@TMC0,  
Mitsunori Sasano/O/TMC0@TMC0, Hiroyuki Okawa/O/TMC0@TMC0,  
Shin Adachi/E/TMC0@TMC0, Masaaki Murata/E/TMC0@TMC0,  
Masashi Wada/E/TMC0@TMC0, Mariko Momen/E/TMC0@TMC0  
Subject: ES350 Rubber floor mat issue

Hello Tomizuka-san

Thank you for your information of captioned issue by telephone.  
I have reported outline of this issue for our Monthly quality meeting today.  
Yoshie-san said "Is F/Fix only ES350?"  
Yoshie-san worries other vehicle is ok or not.  
You should study it using extensive knowledge.

My memory, there were same situation for Prius last year too.

Best regards,  
\*\*\*\*\* Followed by Japanese \*\*\*\*\*

SECI

CA  
CADD  
ES350

\*\*\*\*\*Prius\*\*\*\*\*FTR\*\*\*\*\*

\*\*\*\*\*

TMC CADD Engineering Administration Dept  
Tel 0561-74-4665 Ext. 8-41-4665  
Fax 0561-74-4966 Ext. 8-41-4966  
E-Mail Fukunori\_ito@mail.toyota.co.jp  
\*\*\*\*\*

2007/03/26 18:04

Hello Michael-san

I was informed the captioned issue by CQE person and Tomizuka-san last Friday.  
If you have a detail action of this issue, please let us know.  
I heard TMS PQSS discussed to make some campaign letter to customer.

Have those problem vehicle genuine accessory rubber floor mat?  
I would like to confirm that ES350 genuine rubber mat has two clip holes and with clips or not.

When you will implement a customer campaign for this issue, you should ask CADD a request of it.

Best Regards,

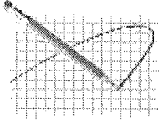
\*\*\*\*\* Followed by Japanese \*\*\*\*\*

Tomozuta-san (SEC)

\*\*\*\*\*?  
JCQE (GM) Letter (TMS)  
(TMC)  
TMC (CADD)(JCQE)

\*\*\*\*\*

\*\*\*\*\*  
Frank <Fukunori> Ito Quality Group  
TMC CADD Engineering Administration Dept  
Tel 0561-74-4665 Ext. 8-41-4665  
Fax 0561-74-4966 Ext. 8-41-4966  
E-Mail Fukunori\_ito@mail.toyota.co.jp  
\*\*\*\*\*



Fukunori Ito/E/TMC0@TMC0  
03/27/2007 01:56 AM

To Michael Collinsworth/TMS/Toyota@TOYOTA@TMCE,  
Shigeyuki Tomizuka/TMS/Toyota@Toyota@TMCE  
cc William de Manincor/TMS/Toyota@Toyota@TMCE, Jim  
Wimmer/TMS/Toyota@Toyota@TMCE,  
Kenzo\_Nishiwaki@toyota.com, Yutaka  
Atsumi/E/TMC0@TMC0, Mitsunori Sasano/O/TMC0@TMC0,  
Hiroyuki Okawa/O/TMC0@TMC0, Shin  
Adachi/E/TMC0@TMC0, Masaaki Murata/E/TMC0@TMC0,  
Masashi Wada/E/TMC0@TMC0, Mariko  
Momen/E/TMC0@TMC0

bcc

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Best regards,  
\*\*\*\*\* Followed by Japanese \*\*\*\*\*

SEC

CA  
CADD  
ES350  
Prius FTR

\*\*\*\*\*  
TMC CADD Engineering Administration Dept  
Tel 0561-74-4665 Ext. 8-41-4665  
Fax 0561-74-4966 Ext. 8-41-4966  
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Best Regards,

\*\*\*\*\* Followed by Japanese \*\*\*\*\*

Tomozuta-san [SEC]

???????????

JCQE [GM] [Letter] [TMS]  
[TMC]  
TMC [CADD][JCQE]

??

\*\*\*\*\*

Frank <Fukunori> Ito Quality Group  
TMC CADD Engineering Administration Dept  
Tel 0561-74-4665 Ext. 8-41-4665  
Fax 0561-74-4966 Ext. 8-41-4966  
[E-Mail] Fukunori\_ito@mail.toyota.co.jp  
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